

# LIMITED WARRANTY

## Hollow Metal Steel Doors and Frames

### WHO IS COVERED BY THE LIMITED WARRANTY

Dunbarton Corporation, the manufacturer of steel doors and frames, extends this limited warranty to the original building owner of the hollow metal door and/or frame. The limited warranty does not extend to any subsequent purchasers, renters, owners, or users.

### WHAT THE LIMITED WARRANTY COVERS AND FOR HOW LONG

Subject to the conditions, restrictions and limitations described elsewhere in this certificate, Dunbarton Corporation extends the following warranties to the original building owner.

**Door Unit.** Materials in the steel door are warranted for one (1) year from the date of purchase, that the door will be free of defects in materials and workmanship. If a defect occurs, it will be Dunbarton's responsibility to furnish a new frame and/or door or refund the price of the defective frame and/or door. The warranty excludes failures which are the result of: (1) Accidents, fire, acids, fumes; (2) Improper use; (3) Improper installation; (4) Glass failure; (5) Problems relating to applied finishes. Doors must be received and stored per HMMA 840-99.

**Steel Frame.** The warranty covers all defects in materials and workmanship of the frame for one (1) year from the date of purchase. If a defect occurs, it will be Dunbarton's responsibility to furnish a new frame and/or door or refund the price of the defective frame and/or door. The warranty excludes failures which are the result of: (1) Accidents, fire, acids, fumes; (2) Improper use; (3) Improper installation; (4) Problems relating to applied finishes. Frames must be received and stored per HMMA 840-99.

**Glass.** This warranty period begins on the date of purchase by the customer and extends for the duration of the stated periods. The glass component and the glass frame component is warranted for 1 year. This warranty covers only defects in material and workmanship that would render the product unfit for its designed and intended use. This warranty covers only defects existing at time of shipment by Dunbarton and is extended to the first owner of the product. If a defect occurs, it will be Dunbarton's responsibility to either repair or replace the component of like kind and design. This warrant does not cover: (1) Defects or damages due to shipping, improper handling, installation, cleaning, maintenance, finishing, act of God, intentional human acts or circumstances beyond Dunbarton's control; (2) Product installed in or submitted to high heat conditions, high moisture conditions, high vibration, or extreme temperature changes; (3) Product painted dark colors; (4) Breaking or cracking of product.

### WHAT DUNBARTON WILL DO

Any claims for defects under this warranty should be submitted in writing to Dunbarton or its authorized distributor promptly after discovery, together with proof of purchase, describing the defect claimed and referring to the invoice number. Within a reasonable time, Dunbarton or its distributor will inspect the products. If the claim is within the warranty, Dunbarton will repair or replace (at Dunbarton's option) any defective component without charge. The limited warranty does not include cost of removing the defective product or installing a repaired or replacement product, unless the warranty claim is made within six (6) months after date of initial purchase. You will be charged a service call fee at the prevailing rate in the area if your claim is found upon inspection not to be covered by the warranty.

### WHAT THE LIMITED WARRANTY DOES NOT COVER

Dunbarton limited warranty is subject to the following restrictions and limitations:

1. The warranty does not apply to any damage caused by misuse or abuse of the product or any use other than normal use.
2. This warranty covers manufacturing defects only. It does not include defects or damages attributable to external causes, such as defects caused by (a) installation, soil retention, or normal weathering; (b) accidents, fire, flood, or other Acts of God, vandalism, riot or civil disorder, misuse, or abuse; (c) harmful fumes, vapors, or chemical pollutants in the atmosphere, or use of non-approved cleaning agents; (d) mildew; (e) building settlement or structural failure of walls or foundations; (f) stresses resulting from localized heat which cause excessive temperature differentials over the metal and glass surfaces or edges (g) use in an environment subject to high vibration (e.g. airport), high moisture (e.g. swimming pool), excess salinity, or other unusual condition; or (h) any other cause or occurrence beyond Dunbarton's control.
3. Condensation on products which occurs as the natural result of humidity within the building area or differences between interior and exterior temperatures does not indicate a defect in the product and is not covered by this warranty.
4. Changes in the appearance of the hardware that are attributable to normal aging and wear do not indicate a manufacturing defect and are not covered by the limited warranty.
5. The limited warranty does not cover any defects or difficulty resulting from installation. It also does not cover any costs of removal or installation of a product or component part.
6. Surface imperfections are inherent in the product and if they are not notable at a minimum distance of three feet from the surface and do not impact the function of the product, they are not manufacturing defects and are not covered by the warranty.
7. Dunbarton reserves the right to discontinue or change any component. If the component of the product originally installed is not available and Dunbarton determines to make replacement, Dunbarton may substitute a component designated by Dunbarton that is of equal quality and value.
8. DUNBARTON HAS NO LIABILITY BEYOND REPAIR OR REPLACEMENT OF APPLICABLE PRODUCTS, AND REPAIR OR REPLACEMENT IS OUR SOLE REMEDY FOR DUNBARTON'S BREACH OF THIS LIMITED WARRANTY. DUNBARTON WILL HAVE NO LIABILITY FOR ANY LOSS OF TIME, INCONVENIENCE, LOSS OF USE, PERSONAL INJURY, PROPERTY DAMAGE, OR ANY OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGE.
9. THIS WARRANTY IS THE ONLY ONE WHICH DUNBARTON MAKES AND IS IN LIEU OF (AND DUNBARTON EXPRESSLY DISCLAIMS) ANY OTHER EXPRESS OR IMPLIED WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
10. NO SALES REPRESENTATIVE OR DISTRIBUTOR IS AUTHORIZED TO MODIFY THIS LIMITED WARRANTY OR TO EXTEND ANY OTHER WARRANTY ON DUNBARTON'S PRODUCTS

### STATE LAW RIGHTS

Some states do not allow the limitation on how long a warranty lasts or the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions listed above may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary, from state to state.

The Warranty is effective 1/2/17 and supersedes all prior warranties.



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